

# Forest Lodge \*\* Veterinary Practice

RCVS
ACCREDITED
PRACTICE

Volume 3 Issue I

Spring 2014 Newsletter

## Our Surgeries

### **New Milton**

14 Barton Court Road BH25 6NP

Tel: 01425 614482

### **Lymington**

66 Milford Road SO41 8DU

Tel: 01590 673687

### **Emergencies**

Out of normal hours:

Tel: 01425 614482

### **Surgery Hours**

9:00–6:30pm Mon-Fri 9:00-5 pm Sat (NM) 9:00-1 pm (Lym)

Visit us at:

www.forestlodgevets.

and Facebook & Twitter!





### **NEW AMBULANCE SERVICE**

We are delighted to introduce you to our new addition to the practice for 2014, our new animal ambulance. Based at New Milton Surgery

our van will now be able to provide clients with a delivery and ambulance service. The **delivery** 

service will run twice weekly and will cover all local areas, from as far West as Steamer

point, as far North as Burley and as far East as Pilley. This service will be free for deliveries of food orders over £30 in value and for Pet Health Plan members, all other deliveries will be £3.

The ambulance service is available to collect and deliver animals home after operations and hospital stays, this will cost £26.33.



Our fully qualified nurses will also be available to visit your home for **nurse appointments**, this can include nail clips, administering medication and expressing anal glands amongst other treatments. The charge

will depend on the treatment needed as some appointments will require 2 nurses. We can discuss the individual needs of your pet when

booking the appointment. The charge for one nurse is £36 and for two nurses the fee will be £45. This service will be invaluable for those individuals who get very stressed

coming to the surgery or are difficult to transport.

For more information or to book your slot please contact reception.

### **Mystery Canine Illness**

The recent wet weather has caused a resurgence of this disease, not only in the New Forest but across the country. The cause is still unknown despite rigorous testing. Anderson Moores Veterinary Specialists believe it to be similar to Idiopathic Cutaneous and Renal Glomerular Vasculopathy, also known as Alabama Rot. The disease starts as lesions, usually on the lower limbs and may then progress to kidney failure within 2-7 days. Cases require early recognition and aggressive management so if you see lesions (a patch of red skin, swelling or ulcer,) contact us immediately, especially if you dog is unwell. For more information follow us on Facebook or provide reception with your email address so we can keep you updated. Only a small number of dogs have been infected so far, so its important not to panic, but do be vigilant.

# PHOTO OF THE MONTH COMPETITION

Don't forget to keep sending your photos to:

Lymsurg@forestlodgevets.

com for a chance to appear on the our website and Facebook page.



### **Nurse Clinics**





We are delighted to offer you our new and improved nurse clinics.

JO

Our fully qualified nurses are on hand to offer you a range of appointments to provide the best for your pet's health and well being.

Jo, Rachel and Charmaine are on hand to provide the following treatments:



\*Worm and Flea Treatments

- \*Anal gland expression
- \*Post operative checks
- \*Medical administration
- \*Dental health checks
- \*Small furries club
- \*Re-bandaging
- \*8+ clinics for older pets
- \*Removal of sutures
- \*Pet slimmers club
- \*Nail clipping

- \*New pet health check
- \*Microchipping
- \*Repeat Program injections for cats

All these treatments are also available through our new ambulance service in the comfort of your own home.

Contact reception for more information and to book your nurse appointment.



**RACHE** 

**CHARMAINE** 

There is currently a lot of talk surrounding over-vaccination in dogs. We currently only give a full vaccine every 3 years and leptospirosis every year as per the manufacturers recommendations. We can now offer a blood test to check the level of immunity your dog has to the main canine diseases that we vaccinate against. This can be useful in dogs that have previously reacted to

### TITRE TESTING



vaccinations or have ongoing conditions that may be exacerbated by

vaccinations, so that you can be sure the vaccination is necessary. However it is important to note that we are currently doing the minimum vaccinations to the

schedule required by pet insurers.

If you do not follow these recommendations your dog will not be covered should your dog then go on to contract these diseases.

Please speak to your veterinary surgeon for more information regarding titre testing.





### **Discounts!**

15% off neutering in February & March 2014

Subject to availability; contact reception for full details.

We can now spay bitches 6 weeks after the start of their season.



15% off dental operations throughout February & March.

### PET HEALTH PLAN

We have a new and improved Pet Health Plan on the way! Cheaper, and in addition to the existing benefits such as 10% off drugs, pet food & sundries, there will be a 30% discount on microchips, 15% off neutering and routine dentals and 10% off nurse appointments. Also free food and prescription deliveries, it is not to be missed! Look out for more information coming soon to sign up for an easier way to pay for your vaccinations, flea, tick and worming treatments.